Move-In FAQ’s 2021

• What does my Move-In arrival window mean?
  o The Move-In arrival time you have chosen is the time you should plan to arrive at your residence hall front desk to check in.

• Can I change my Move-In arrival window once I have signed up?
  o Changes can be made to the arrival windows until the day you arrive. You can schedule a time for Move-In or change your arrival time at https://housingportal.osu.edu/myhousing

• Can I bring a commercial moving truck to campus for Move-In?
  o No. Due to the limited amount of space to unload at each residence hall, commercial moving trucks (such as a U-Haul) cannot be accommodated on campus. You may bring multiple family vehicles if necessary.

• Can I take an Uber or Lyft to campus?
  o Yes. The driver should drop off passengers at your residence hall.

• How many people can I bring with me to Move-In?
  o Students should bring no more than 2 people with them to assist with Move-In. One person should stay with the vehicle at all times while unloading and move it to a parking location as soon as possible.

• Do I need to wear a mask on campus?
  o Until further notice, students, faculty, staff and visitors to all Ohio State campuses and medical facilities are required to wear masks indoors, regardless of their vaccination status. Face masks are required in all common areas, such as lobbies, study spaces, laundry facilities, etc. Face masks are also required if students are gathering or socializing in rooms. Masks continue to be required outdoors for unvaccinated individuals when they cannot maintain physical distancing. Vaccinated people are not required to mask outdoors. More information is available on the Safe and Healthy Buckeyes website.
• What should I do if I have a technology or maintenance issue with my room?
  o You should go to s2f.osu.edu to enter service requests for maintenance and housekeeping. Students experiencing internet problems should go to http://go.osu.edu/resnetsupport

• What if I arrive and my bed needs to be bunked?
  o Report the issue by logging onto go.osu.edu/bed. Environmental Services staff will schedule a time over the next several days to complete your request. For safety please do not try to bunk the beds yourself.

• I live in a hall where a lofted bed is possible, but only if rented. How do I order a loft?
  o Bedloft.com is the only outside company that is sanctioned by Ohio State to provide rented lofts for students in university housing. Pre-ordered lofts (orders placed before July 27, 2021) will be installed in student rooms Thursday, August 5. After the July 27 pre-order deadline, students may still order lofts through the bedloft.com. Once the order is placed, they will notify students of when and how they will be able to receive their Bedloft.com product.

• What dining facilities are open on Move-In day?
  o The locations and operating hours for Student Life Dining Services can be found online at dining.osu.edu

• Can I drop off my allergy medications to the Student Health Center?
  o Student Life’s Wilce Student Health Center (1875 Milliken Rd.) is open 8 a.m.-5 p.m. Monday through Friday, and medications can be dropped off at the pharmacy anytime during those hours.

• Do I need renter’s insurance?
  o It is advisable to protect personal belongings in the instance of flood, fire, theft or other unexpected events that may occur in or around university housing. Ohio State does not provide insurance coverage to student occupants and in order to reduce the financial burden of replacing personal belongings after such unexpected events, residents are strongly encouraged to obtain appropriate coverage, including renter’s insurance.
• **Where do I pick up my iPad if I am eligible?**
  o Go to St. John Arena after your Move-In time to pick up your iPad kit. Pickup is available from 9 a.m. to 7 p.m. each day of Move-In and no appointment is needed. Be sure to bring a photo ID. Find out more at go.osu.edu/iPadKit.

• **What do I do if I don’t have my BuckID?**
  o If you are arriving Monday through Friday between 8 a.m. and 5 p.m., you should schedule an appointment to visit the BuckID office in the Ohio Union to obtain your BuckID as a part of your move in process. If you are arriving on a weekend or after these hours, your front desk will issue you a Temporary BuckID to use until you can obtain your BuckID, and you should schedule your appointment for the first business day after your arrival. You can schedule your appointment at BuckID up to 10 days in advance of your arrival by visiting the BuckID website.

• **Where can I make a vaccine appointment?**
  o Free vaccines are available by appointment at Jesse Owens North, 2151 Neil Ave. Book your appointment today using MyChart and look for the “COVID-19 Vaccine” option.

• **Can I come to campus if I had a positive test result prior to arriving for Move-In?**
  o If you receive a positive test result, you will receive a public health order to isolate and will not be authorized to move in to your university residence hall until your isolation is complete.

• **Can I finish my isolation or quarantine from my per-arrival testing in university-provided isolation and quarantine housing?**
  o No

• **Will quarantine and isolation housing be made available?**
  o Given that broad access is available to vaccines, on-campus quarantine and isolation housing will be limited this year and cannot be guaranteed at any time. All students should have individual plans for isolation and quarantine housing in the event they are exposed or have a positive COVID-19 test.

• **Where can I find the most up to date information about COVID testing and quarantine and isolation?**
  o For the most up to date information please visit the Safe and Healthy Buckeyes website.