Frequently Asked Questions

<u>Option 1</u>: Resident remains in current room assignment in Lawrence Tower for the remainder of the semester and will receive a new room assignment for spring semester.

How do I indicate I want to stay in my current assignment at Lawrence Tower and receive a new assignment for spring?

Please submit a room change request through the housing portal by December 1 indicate for the question of would you like to move now or over a semester break that you wish to move over a semester break.

Where is/when will I find out my new room assignment?

We will get back with you as quickly as possible. Our goal is to offer you a new room option over winter break, though this may be impacted based on the inflow of requests we receive at any one time.

Where do I find pictures or find out amenities at my new housing assignment?

You can find diagrams/pictures/information on the housing website. My new room assignment has a kitchen. Do I need to pay for a dining plan?

No. Residents who live in spaces with full kitchens are not required to have a dining plan. Residents may cancel or select a different dining plan through the <u>Dining Services website</u>.

Will my housing rate increase for next semester?

No. Residents will not pay a higher tier rate for their housing than they are currently paying. Residents who move to a room with a lower rate will be charged the new rate.

What happens if I do not like my new room assignment/location, etc.?

Residents may submit a room change request through the <u>housing portal</u> starting around the third week of spring semester.

Will I be able to have the same roommate(s)?

Residents will be able to maintain their existing roommate if they wish to live together as long as we have the space inventory available to accommodate your request. Through the room change request, you can indicate one person you wish to room with.

I don't want to live with my current roommate. Can I get a new roommate?

You should indicate your roommate preference through the room change request, including if you prefer to live with a new roommate. Both roommates should select each other, and you are limited to selecting one person.

Can I live in a single room?

You can request a single room, though our inventory is very limited and cannot be guaranteed.

Will I have new roommates?

It is possible that you could have new roommates. If this were to happen, you would receive roommate contact information when your housing assignment is emailed to you.

My new assignment is far away from my classes. What transportation options exist?

The university's CABS bus system is nearby most residence halls or universitymanaged properties. Residents living in Highline on 9^{th} will have access to both CABS bus stop located at 11^{th} and High Street (beginning SP25) as well as the <u>CABS On Demand</u> services. A pick-up location for Highline on 9 is conveniently located across the street at the Gateway.

I have a parking permit for the West Lane Avenue garage. Can I get a refund or move my parking pass to Gateway?

Please reach out to CampusParc to switch or cancel your parking pass.

When can I move in?

If you have not made reservations to move before or during winter break, residents may begin moving into their new housing assignments starting at noon on Saturday, January 4, 2025.

How will I move my items?

Items can, either be taken home with you over break and returned to the new space in January or you can pack your belongings into boxes before you leave for winter break and we will facilitate moving them for you, at no cost to you.

Option 2: Resident requests to be released from their contract.

How do I indicate I want to be released from my housing contract?

Send an email to <u>Housing and Residence Education</u> at <u>housing@osu.edu</u> using your OSU email and indicate you plan to do the housing contract release option.

Are there any additional fees?

Residents will not be required to pay any additional fees to be released from their contract in Lawrence Tower.

What date do I need to have all of my items removed from my room and checked out of the building?

Residents must remove their items and be checked out of the building no later than 2 p.m. on Friday, December 13, 2024.

I'm a first- year student. If I am released from my contract, will you require me to live on campus for my second year?

No. Residents who opt to be released from their housing contract will not be required to live on campus for their second year.

If I'm a first-year student, can I get housing for the 2025-2026 academic year?

Requests for housing will be granted based on availability.

Will I be billed for a dining plan for spring semester if I move off campus? No. We will cancel your dining plan when we cancel your housing contract for spring semester.

Can I purchase a commuter student dining plan?

Yes. Please go to the <u>Dining Services website</u> starting January 1, 2025. You can select any of the dining plan options as an off-campus or commuter student.

I have a parking permit for the West Lane Avenue garage. Can I get a refund or move my parking pass to a commuter pass?

Yes. If you do not wish to maintain a parking pass any longer, residents may contact <u>CampusParc</u>. If residents decide to return to their permanent residence and desire a commuter permit, please contact housing@osu.edu to notify them to update your status appropriately.

Will my financial aid be impacted if I'm not living on campus anymore?

Please consult your fee statement and Financial Aid/BuckeyeLink with questions.

Will my space reservation fee be refunded?

No. Space reservation fees are not returned when students do not complete their full two-year contract.

Who do I contact with questions about living off campus?

For assistance connect with <u>Off-Campus and Commuter Student Engagement</u>.

Can I get assistance to find a space off campus?

You can search the <u>Off-Campus Housing Network</u> through Off-Campus and Commuter Student Engagement.

Will you help me move off campus?

You may utilize the red carts to help transport your belongings from your residence hall to your vehicle, but you will be unable to take the carts off-campus. The university is not providing moving assistance to off-campus locations.

Can I store items?

We are unable to store belongings for students who are not contracted to live in university housing.

Can I move out after break?

Students must move out of Lawrence Tower by 2 p.m. on Friday, December 13, 2024.

I've heard it's too late to find off campus housing for next year?

It's not too late. Connect with <u>Off-Campus and Commuter Student Engagement</u> and schedule an off-campus housing consultation. We suggest not signing a lease until you have scheduled a time for <u>Student Legal Services</u> to review the lease with you.

<u>Option 3:</u> I would like to change my room to a new assignment now.

How do I put in a request to change my room assignment now?

Students can submit room change requests through the <u>housing portal</u> until December 1. In the change request be sure to indicate you wish to move now.

Can students put in building or room preferences?

Students can select up to three buildings and three room types (you can also note an area of campus of interest).

Will I be moved with my roommate?

Residents will be able to maintain their existing roommate if they wish to live together as long as we have the space inventory available to accommodate your request. Through the room change request, you can indicate one person you wish to room with.

When will I hear about my room change/new assignment?

We will get back with you as quickly as possible. Our goal is to offer you a new room option within ten business days of receiving your request, though this may be impacted based on the inflow of requests we receive at any one time.

When will I need to move?

Once you receive a room change offer you have 3 days to accept and move into your new space.

Will I receive help moving to my new assignment?

Students moving from Lawrence Tower may be offered assistance moving their items.