

HOUSING AND RESIDENTIAL EDUCATION

Move-In FAQ's 2022

- **What does my Move-In arrival window mean?**
 - The Move-In arrival time you have chosen is the time you should plan to arrive at your residence hall front desk to check in.
- **Can I change my Move-In arrival window once I have signed up?**
 - Changes can be made to the arrival windows until the day you arrive. You can schedule a time for Move-In or change your arrival time at <https://housingportal.osu.edu/myhousing>
- **Can I bring a commercial moving truck to campus for Move-In?**
 - No. Due to the limited amount of space to unload at each residence hall, commercial moving trucks (such as a U-Haul) cannot be accommodated on campus. You may bring multiple family vehicles if necessary.
- **Can I take an Uber or Lyft to campus?**
 - Yes. The driver should drop off passengers at your residence hall.
- **How many people can I bring with me to Move-In?**
 - Students should bring no more than 2 people with them to assist with Move-In.
- **What should I do if I have a technology or maintenance issue with my room?**
 - You should go to s2f.osu.edu to enter service requests for maintenance and housekeeping. Students experiencing internet problems should go to <http://go.osu.edu/resnetsupport>
- **What if I arrive and my bed needs to be bunked or my bed height needs changed?**
 - Report the issue by logging onto go.osu.edu/servicerequest. Environmental Services staff will schedule a time over the next several days to complete your request. For safety please do not try to bunk the beds yourself.
- **What dining facilities are open during Move-In?**
 - The locations and operating hours for Student Life Dining Services can be found online at dining.osu.edu

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- **Can I drop off my allergy medications to the Student Health Center?**
 - Student Life's Wilce Student Health Center (1875 Milliken Rd.) is open 8 a.m.-5p.m. Monday through Friday, and medications can be dropped off at the pharmacy anytime during those hours.
- **Do I need renter's insurance?**
 - It is advisable to protect personal belongings in the instance of flood, fire, theft or other unexpected events that may occur in or around university housing. Ohio State does not provide insurance coverage to student occupants and in order to reduce the financial burden of replacing personal belongings after such unexpected events, residents are strongly encouraged to obtain appropriate coverage, including renter's insurance.
- **What do I do if I don't have my BuckID?**
 - If you are arriving Monday through Friday between 8 a.m. and 5 p.m., you should schedule an appointment to visit the BuckID office in the Ohio Union to obtain your BuckID before heading to your residence hall. If you are arriving on a weekend or after these hours, your front desk will issue you a Temporary BuckID to use until you can obtain your BuckID, and you should schedule your appointment for the first business day after your arrival. You can schedule your appointment at BuckID up to 10 days in advance of your arrival by visiting the BuckID website.
- **Where can I make a vaccine appointment?**
 - Vaccine appointments and locations can be found by visiting the [Student Health Services website](#).
- **Where can I find the most up to date information about COVID?**
 - For the most up to date information please visit the Safe and Healthy Buckeyes website
- **Is isolation housing available on campus should I test positive for COVID?**
 - Given that broad access is available to vaccines, on-campus isolation housing will be extremely limited this year and cannot be guaranteed at any time. All students should have individual plans for isolation housing in the event they have a positive COVID-19 test.