

# HOUSING AND RESIDENTIAL EDUCATION

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## Move-In FAQ's 2025

- **What does my Move-In arrival window mean?**
  - The Move-In arrival time you have chosen is the time you should plan to arrive at your housing front desk to check in.
- **Can I change my Move-In arrival window once I have signed up?**
  - Changes can be made to the arrival windows until the day you arrive. You can schedule a time for Move-In or change your arrival time at <https://OSU.starrezhousing.com/StarRezPortalX>
- **Can I bring a commercial moving truck to campus for Move-In?**
  - No. Due to the limited amount of space to unload at each apartment/residence hall, commercial moving trucks (such as a U-Haul) cannot be accommodated on campus. You may bring multiple family vehicles if necessary.
- **Can I take an Uber or Lyft to campus?**
  - Yes. The driver should drop off passengers at your apartment/residence hall.
- **How many people can I bring with me to Move-In?**
  - Students should bring no more than 2 people with them to assist with Move-In.
- **What should I do if I have a technology or maintenance issue with my room?**
  - You should go to [s2f.osu.edu](https://s2f.osu.edu) to enter service requests for maintenance and housekeeping. Students experiencing difficulty connecting a device or internet connection problems should go to <https://slts.osu.edu/resnet/get-connected> for more information.
- **What dining facilities are open during Move-In?**
  - The locations and operating hours for Student Life Dining Services can be found online at [dining.osu.edu](https://dining.osu.edu)



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- **Do I need renter's insurance?**

- It is advisable to protect personal belongings in case of flood, fire, theft or other unexpected events that may occur in or around university housing. Ohio State does not provide insurance coverage to student occupants and in order to reduce the financial burden of replacing personal belongings after such unexpected events, residents are strongly encouraged to obtain appropriate coverage, including renter's insurance.

- **Can I switch rooms within my current space?**

- Room changes can only be made through the room change process, typically three weeks after classes begin. You must move into your assigned space when you arrive on campus.

- **Can I remove furniture from my room?**

- No, all university provided furniture must stay in the room space. If any pieces are missing upon your arrival, you should report this via a service request to ensure you are not charged at the end of the year.

- **How will furniture in my room be set up?**

- When you arrive, your room will be configured as it appears on the housing website based on your room type. Bed adjustments and configuration requests should be entered at [go.osu.edu/servicerequest](https://go.osu.edu/servicerequest) **after** you arrive on campus. Requests will be evaluated based on bed type and building assignment. Please do not attempt to make any changes on your own.

- **Newark Campus: Where should I park during move-in, and are there time limits for designated spots?**

- During move-in, please park only in the designated move-in parking areas. These spots are reserved for limited timeframes to help keep the process running smoothly for everyone. Be sure to follow the posted time limits and move your vehicle promptly after unloading to avoid delays for others. Additional parking information will be provided in your move-in materials.

